



"I can finally follow our quarterly meetings and understand what they say."

ThermoFisher
SCIENTIFIC

Thermo Fisher Scientific is the world leader in serving science, with revenues of more than \$20 billion and approximately 65,000 employees globally. They enable their customers to make the world healthier, cleaner and safer.

Connecting and Developing a Global Workforce

Business Need

Like many global companies of its size, Thermo Fisher Scientific has made English its official company language.

As an organization working across highly regulated industries it was particularly important that Thermo Fisher employees could fully understand the many technical and regulatory documents and emails shared across the business.

Thermo Fisher Scientific was also looking to improve communication within the business, with complex projects often requiring subject matter experts from different countries to collaborate across multi-cultural teams.

Solution

Thermo Fisher Scientific worked with GlobalEnglish to develop a company-wide learning solution based on **GlobalEnglish Professional**, our premier learning and collaboration platform.

The platform allows employees to improve their Business English skills at their own pace with a wide range of learning and productivity tools.

Learners have access to their own personal **GlobalEnglish Advisor** for online guidance and encouragement, as well as a range of interactive features to receive instant feedback as they practice and develop their ability to write, speak and understand Business English.

Outcome

98% of subscribers were active on the GlobalEnglish platform and completed a placement test.

86% of learners confirmed that GlobalEnglish had improved their work performance.

Employees reported improvements in their ability to understand documents, write business emails and have productive conversations at work.

Thermo Fisher employees increased their productivity.

Learners **saved one hour per week** on average thanks to the use of GlobalEnglish.