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Deloitte.

Deloitte has more than 244,400 professionals at member firms delivering services in audit, consulting, financial advisory, risk management, tax and related services in more than 150 countries and territories.

Connecting and Developing a Global Workforce

Business Need

“After we made English our official language, we learned fast that our growing global team did not have consistently high levels of English skills.

“We needed a training solution that we could deploy around the world, would help learners at any level and would include tools that could provide instant help on the job.

“The only service that could handle this huge challenge was GlobalEnglish.”

—Tony Gleeson, Global Director of Learning Programs and Solutions

Solution

Deloitte moved from a poorly attended classroom-based program to a **GlobalEnglish One** platform-based solution. An initial pilot in eight countries was quickly extended to 30 countries and made available to 2,500 employees.

“GlobalEnglish is perfect for a global company like Deloitte. It’s delivered 100% online and all instruction is offered in 13 languages. And because they have account managers on the ground on five continents, we get great service at the local level.

“With GlobalEnglish, we needed only one provider for the entire global program.”

Outcome

Employees are now more efficient at reading and writing emails, producing documents, and responding to requests and questions in English.

“We are getting more done in less time and our clients are happy.”

“Our communication around the world is now better, deeper, and our teams are working together more effectively. Meetings are real discussions, not just someone giving orders to another.”

“Because Deloitte offered such a comprehensive and effective English training program, we have been more successful than many companies in Asia in retaining the best talent.”